

—LEADER IN EXPRESS———

Pioneering the Future of Express Logistics

Fast Forward to a Greener Tomorrow

Q3 and 9M FY2024 Earnings Presentation





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Q3 FY2024 Highlights





Great Place

Maintained stable profitability and margins, outperforming the industry average and showcasing our resilience in higher capacity utilization and operational efficiencies

Total Income	EBITDA
Rs. 314 Cr	Rs. 48 Cr
(0.6)% Y-o-Y	15.1% Margin
Profit After Tax	Dividend Per
Rs. 32 Cr	Share
10.3% Margin	Rs. 3 /-

Key Highlights

- Despite continued headwinds on account of muted festive demand and long holiday season during the quarter, Q3
 FY24 was yet another quarter ended on a positive note
- The capacity utilization during the quarter was at 83.5%
- Strong cash flow from operation of Rs. 75 crores with robust CFO to EBITDA ratio of 51%
- The ongoing automation in our Pune sorting center is on track for completion by the end of March 2024 and will further enhance our operational efficiencies and margins in the forthcoming quarters



Management Perspective



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Commenting on the performance, Mr. Chander Agarwal, Managing Director, said:

"In the face of continued headwinds on account of muted festive demand and long holiday season during the quarter, our commitment to operational excellence, along with a strong customer mix base, and unmatched network and efficiency, has propelled us to maintain stable profitability and margins, outperforming industry peers.

Our strategic investments in technology and infrastructure have played a pivotal role in streamlining our operations and ensuring that we remain at the forefront of the industry. During 9M FY2024, we incurred a total capex of Rs. 25 Crores, primarily spent on the expansion of our branch network, automation and ramping up our IT infrastructure. These investments align with our commitment to future growth and sustainable logistics practices. I am happy to share that the ongoing automation in our Pune sorting center is on track for completion by the end of March 2024. This strategic move is expected to significantly reduce downtime, streamlining processes and improve overall operational efficiency.

Among our newly launched services, Rail Express is getting good traction from customers, and we have expanded customer base to 4,000 with the presence on 125 routes to cater the growing demand. These newly launched services are expected to contribute positively to our top line in the forthcoming quarters, enabling us to deliver higher margin levels with sustainable growth.

In line with our shareholder friendly capital allocation policy, the Board of Directors has recommended a 2nd interim dividend of Rs 3 per share, taking the total dividend to Rs. 6 per share for the 9M FY24, representing a payout of 300% on the face value.

Looking ahead, the sector is poised for significant growth, propelled by government infrastructure and policy initiatives under the umbrella of Sagarmala, Gati Shakti, the direct freight corridors and now the National Logistics policy. With a robust asset-light business model and a clear strategic growth plan, we are confident in navigating the dynamic market environment and seizing growth opportunities."

Fastest Express Delivery Company in India





200+ Countries	2016 Year of Listing	1	Successfully completed 7 years post the demerger and has become industry leading and fastest delivery company in India
60,000+ Location Served	3,500+ Work Force	2	The only express cargo company in India with own set up across nation. Offers services on Sunday, Holiday and late pickup
5,500+	500+73ntainerized VehiclesAir Gateways0+28	3	ERP enabled operations, barcoding on packaging, GPS enabled vehicles and CCTV surveillance all India
Containerized Vehicles		4	Serves 97% of B2B customers and 3% of B2C customers
950+ Branch Setup		5	Ranked 438 in top 500 companies based on market cap, as on March 31, 2023
		6	Specialized in offering time-definite solutions with focus on Tier II and III cities



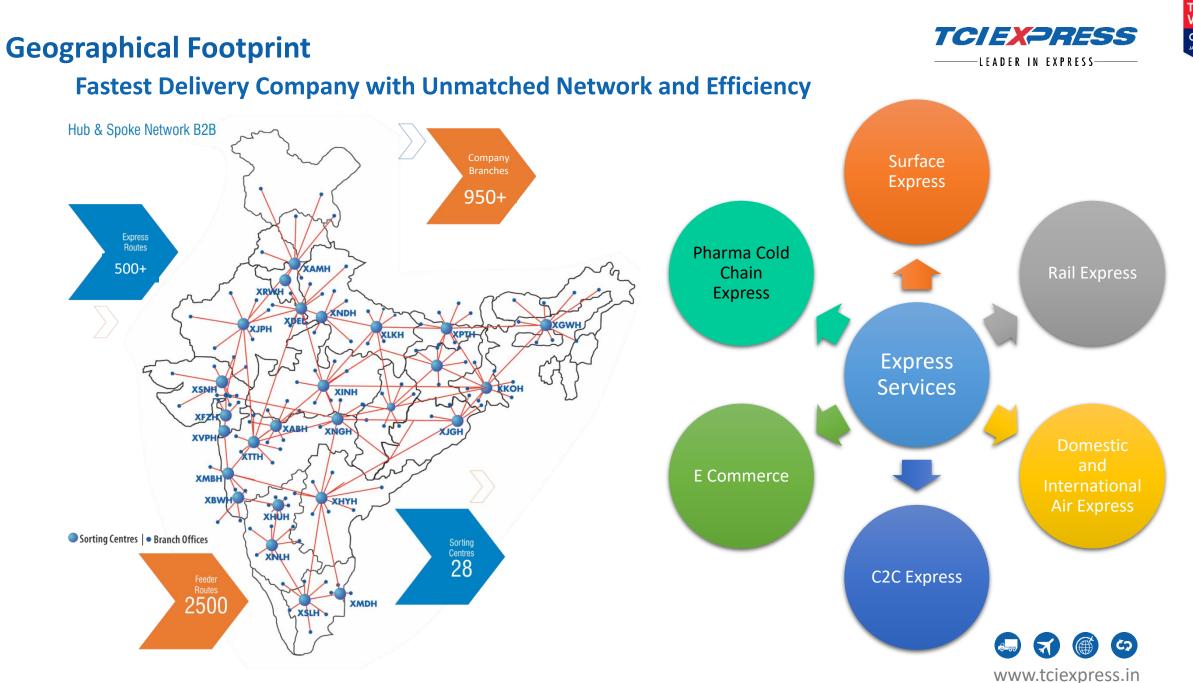












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Financial Performance

	Q	3	Y-o-Y	Q2	Q-o-Q	S	M	Y-o-Y
Particulars (in Cr)	FY2024	FY2023	Growth (%)	FY2024	Growth (%)	FY2024	FY2023	Growth (%)
Income from Operations	311.9	314.4	(0.8)%	320.0	(2.5)%	936.7	914.8	2.4%
Other Income	2.0	1.3		1.8		5.2	5.5	
Total Income	313.8	315.7	(0.6)%	321.8	(2.5)%	941.9	920	2.4%
EBITDA	47.5	47.4	0.3%	52.2	(9.0)%	147.6	145.8	1.2%
Margin (%)	15.1%	15.0%		16.2%		15.7%	15.8%	
EBIT	42.8	43.1	(0.7)%	47.5	(10.0)%	133.5	134.7	(0.9)%
Margin (%)	13.6%	13.6%		14.8%		14.2%	14.6%	
PBT	42.4	42.7	(0.5)%	47.1	(10.0)%	132.5	133.7	(0.9)%
Margin (%)	13.5%	13.5%		14.7%		14.1%	14.5%	
PAT	32.2	32.0	0.5%	35.6	(9.5)%	100.1	100.8	(0.7)%
Margin (%)	10.3%	10.1%		11.1%		10.6%	11.0%	
EPS	8.4	8.3	1.0%	9.3	(9.4)%	26.1	26.2	(0.3)%

1. EBITDA and EBIT includes other income

2. All Margins calculated on Total Income



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* All numbers in Crores unless specified

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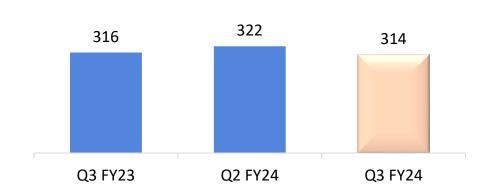
- Total Income for the quarter stood at Rs. 314 Crores, registering a decrease of 0.6% Y-o-Y
- EBITDA margins remained stable: :
 - Despite the economic headwind on account of muted festive demand due to long holiday season during the quarter, we were able to maintain stable margins due to operational efficiencies and efficient capacity utilization
 - The contribution to revenue from newly launched services, particularly from rail express, has been steadily increasing
- Capex of Rs. 25 Crores incurred during 9M FY2024 primarily spent towards expansion of branch network, Automation and construction of new sorting centres
- 15 new branches were added during 9M FY2024 to deepen the presence in key growing markets of West and North region enhancing market reach and customer accessibility



Quarter Performance Trends



Resilient financial performance and profitability by maintaining industry leading margin profile



Total Income

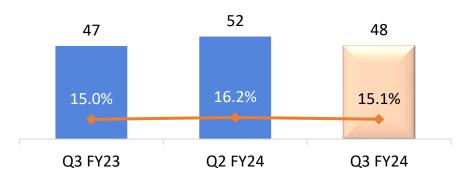
PBT and Margins



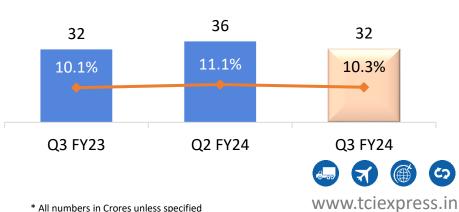
Notes:

- EBITDA includes other income
- All Margins are calculated on Total Income 2.

EBITDA and Margins



PAT and Margins



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Leverage Profile and Working Capital Cycle

Particulars (in Cr)	Dec-22	Sep-23	Dec-23
Long Term Debt	0.0	0.0	0.0
Short Term Debt	18.6	0.1	0.2
Total Debt	18.7	0.1	0.2
Less: Cash & Cash Equivalents	63.1	59.2	73.4
Net Debt	(44.4)	(59.0)	(73.2)
Total Equity	581.6	659.9	681.9
Net Debt/Equity	(0.08)x	(0.09x)	(0.11x)

Credit rating of A1+ Short Term (ICRA) and AA- Long Term (CRISIL)

Receivables Days



Note: Receivable Days has been calculated on Revenue from Operations inclusive of GST for the respective quarters

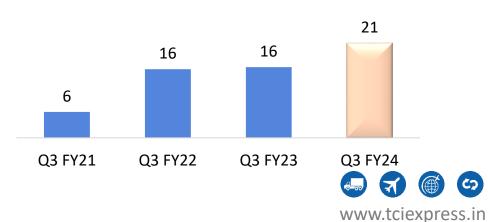


Stable Working Capital Management

Payables Days







Strategy and Outlook



Highly diversified client base of corporate and SME customers. Well spread across industry verticals

2

Continuous expansion in metro and tier I cities through new branch offices

3

4

Contribution of new and value-added service offerings to drive growth

Automation at owned sorting centers to drive operational efficiency and enhance profitability

5

Government Initiatives to strengthen the logistics sector and focus on infrastructure to provide seamless connectivity to remote rural areas



 Planned CapEx of Rs. 500 crores in 5 years (FY23-FY27)

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- ✓ In FY2023 incurred capex of Rs. 125 Crores
- ✓ The remaining capex of Rs. 375 crore will be spent during FY24 FY27
- ✓ Investment in sorting centers
- Automation and enhancing technological capabilities

- TCI Express Offering
 - ✓ Launch and expand Rail service offerings
 - Added new services such as Pharma Cold Chain and C2C express
 - ✓ Continuous focus on volume growth through B2B client acquisition





Strategic Priorities by 2025





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New services are expected to contribute one-fourth of the top-line:

- Rail Express
- C2C Express
- Pharma Cold Chain Express
- Air Express

Well placed to deliver sustainable growth

- Asset light business model
- Increase customer base
- Owned sorting centre in major metros

Full focus on technological advancement and automation to further enhance operational efficiency Maintain high return ratios and consistent dividend pay-out

Create Wealth for all Stakeholders



Largest B2B Sorting Center

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Company has made significant progress in each of its strategic focus areas, has successfully commissioned India's first and largest automated B2B sorting center in Gurgaon in March 2022 reducing parcel handling time and vehicle halting time

GIGA Sorting Centre, Gurgaon

Location:	Gurgaon
Area:	2 lakh sq.ft
Solar Panel:	800 KW
Operational:	India's first and largest automated B2B sorting center operational from March 2022













Expanding Service Offering: Rail Express

□ Asset Light Business Model

- ✓ TCI Express to buy space on the trains to ensure higher capacity utilization
- ✓ Independent team to manage this business offering

□ Advantages

- ✓ Faster transit time at a lower cost substituting Air Cargo
- ✓ Optimize economies of scale at branches and routes
- ✓ Use of strong railway network

□ Infrastructure Development backed by government

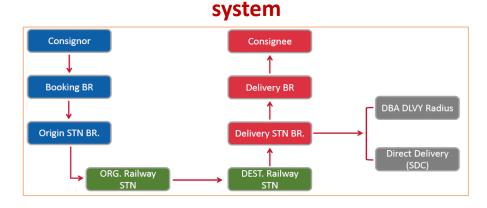
- ✓ Indian railways aims to increase its freight traffic from 1.1 billion tons in 2017 to 3.3 billion tons in 2030
- \checkmark Lower carbon footprint and sustainable mode of transport







Centralized and integrated express logistics



Synergistic with Existing Express Business

Bridging the Gap between Air and Surface Higher Margin Business

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Infrastructure Backed by Government



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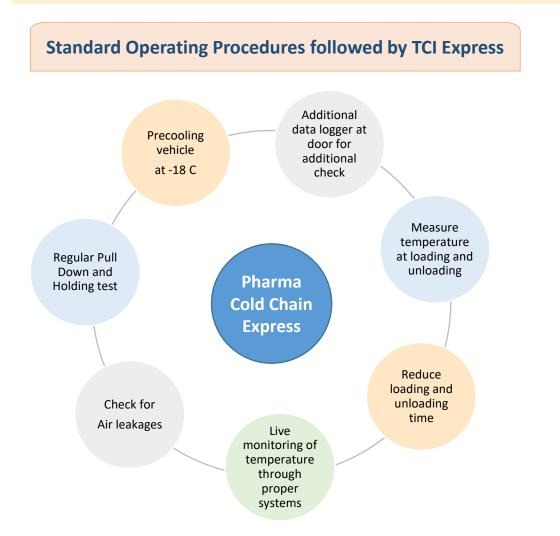
Expanding Service Offering: Pharma Cold Chain Express





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TCI Express successfully launched Pharma Cold Chain Express Service, an asset-light model and use existing hub and spoke network to meet the growing demand for Cold Chain express logistics



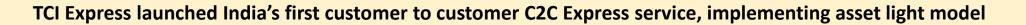
TCI Express Pharma Cold Chain Transportation

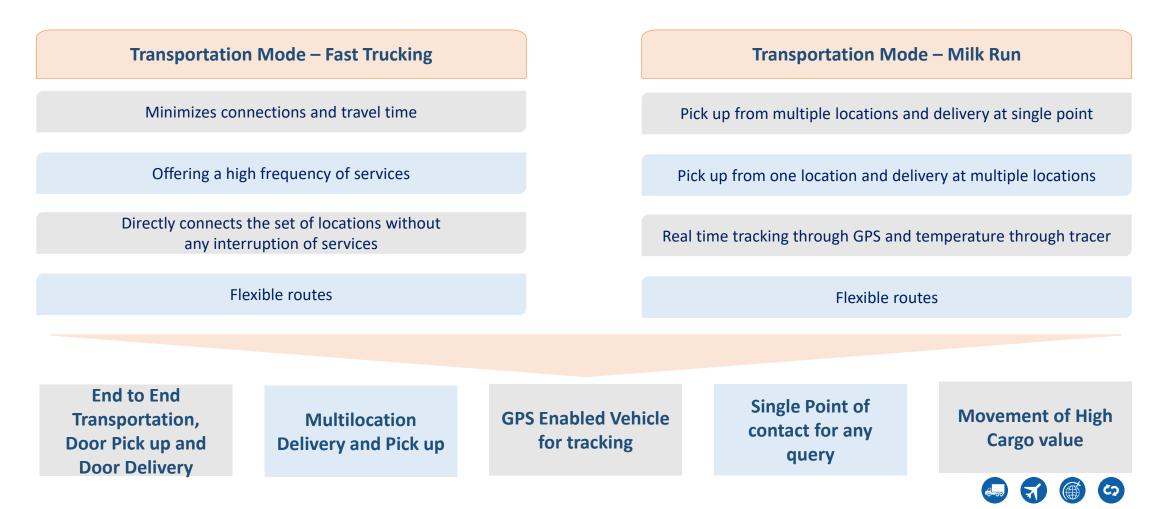
- TCI Express continues to implement the asset-light model in the Pharma Cold Chain express logistics segment
- Dispatching Pharma shipments either Frozen (Blood Plasma) or Vaccines under the prescribed temperature as norms ensuring there are no fluctuations in the temperature
- Dispatching frozen products as per FSSAI norms ensuring there are no fluctuations in the temperature
- Monitoring of temperature maintained through Data Loggers and real-time monitoring through tracer
- Tracking of vehicles through GPS and real-time data been provided to the customer
- Proper loading and unloading of material ensuring there are no temperature fluctuations



Expanding Service Offering: C2C Express







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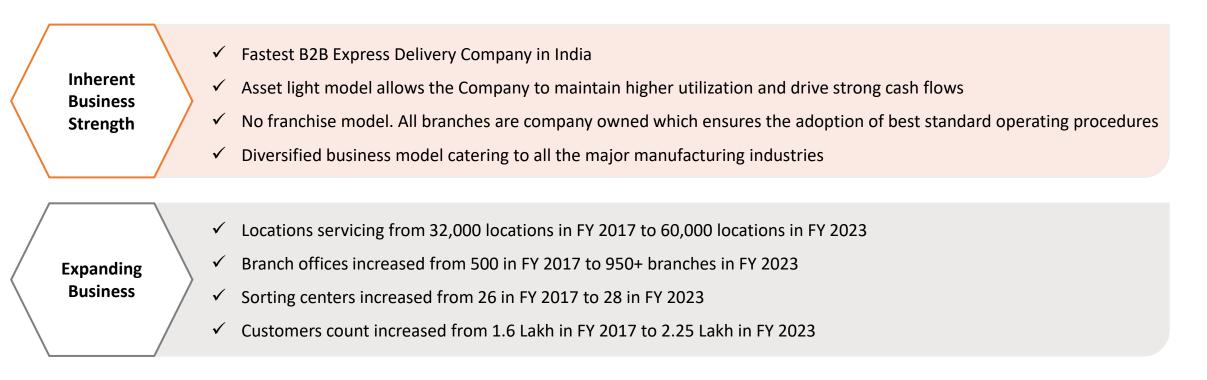
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Last 6 Year Key Takeaways





Generating **Returns for Stakeholders**

- Post demerger: 7 year track record of consistently delivering enhanced margins and profitability. EBITDA growing at a CAGR of 21% and net profit is at a CAGR of 24%
- Consistently paying dividends for the last 7 years and generating a high return on capital employed \checkmark
- Debt-free company, maintaining a strong balance sheet and flexible capital structure \checkmark



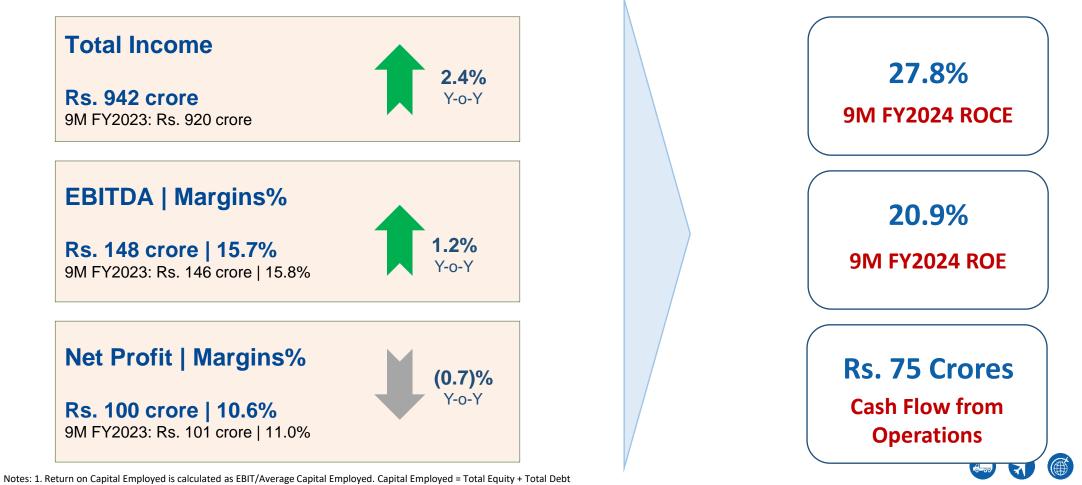
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9M FY2024 Highlights



Announced 2nd interim dividend of Rs. 3 per share in Q3 FY24, taking 9 months dividend to Rs. 6 per share representing a payout of 300 % on the face value for 9M FY2024



2. Return on Equity is calculated as Net Profit/Average Total Equity

3. ROCE and ROE has been annualized

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Annual Performance Trend

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Strong track record of consistently delivering an industry-leading margin profile

Total Income from Operations

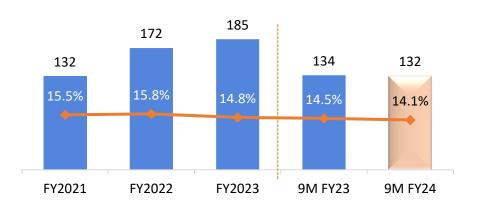
EBITDA Margins

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202 183 148 146 142 16.7% 16.8% 16.2% 15.8% 15.7% FY2021 FY2022 FY2023 9M FY23 9M FY24

PBT and Margins



Notes:

EBITDA includes other income

2. All Margins are calculated on Total Income

PAT and Margins



Key Ratios



Dividend per Share (Rs) & Payout (%)



Return on Equity (%)



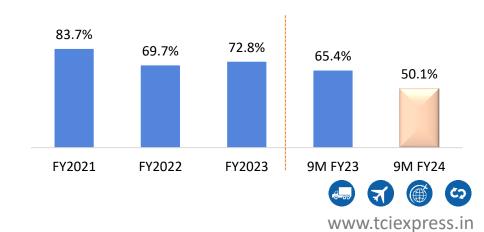
Return on Capital Employed (%)

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Cash Conversion Ratio (%)

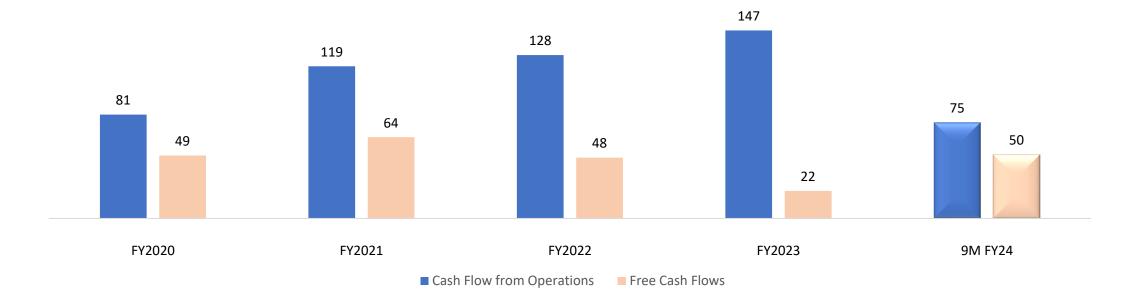


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Cash Flow from Operations vs Free Cash Flows

Unmatched combination of scale, expertise and technology resulting sustainable cash flow from operations



- Cash flow from operations of Rs. 75 crore for 9M FY2024
- During 9M FY2024, the company incurred a capital expenditure of Rs. 25 crore for expansion of our branch network, automation and ramping up our IT infrastructure
- Efficient working capital management, along with debt free capital structure contributes to generating sustainable free cash flow and attractive returns to shareholders

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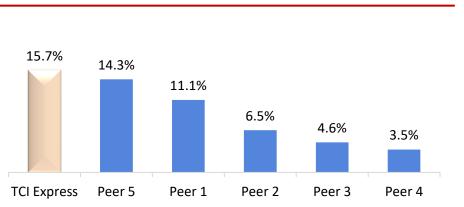
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TCI Express – Leading Margins and Profitability in the Industry

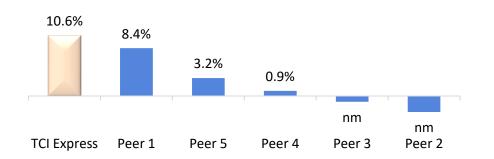




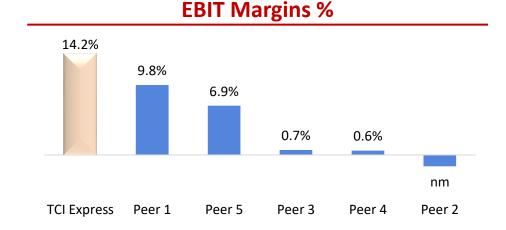
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PAT Margins %



EBITDA Margins %



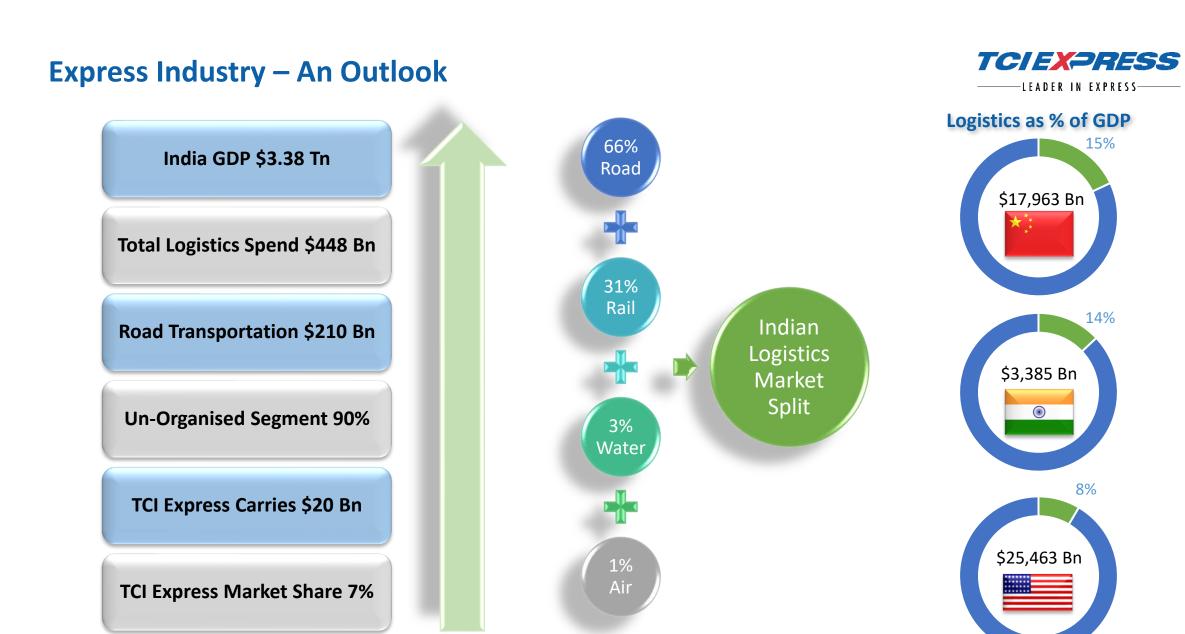
Key Highlights:

- Market Leader in Supply Chain Management with industryleading Margins and Profitability Ratios
- Leading market positions, unique asset light model has allowed TCI Express to maintain higher capacity utilization and deliver strong EBITDA margins even during challenging inflationary environment
- Revenue mix driven equally by SMEs and corporates



Notes:

- 1. All financials are based on **9M FY2024 reported numbers**
- 2. EBITDA and EBIT including Other Income



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Indian Logistics Industry





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Growth Drivers for the Indian Logistics Industry



The National Logistics Policy (NLP) assists states and union territories (UTs) in creating their Comprehensive Logistics Action Plan (CLAP), which emphasizes integrated digital logistics systems, standardized physical assets, and improved warehousing services. This policy aims to boost logistics efficiency, enhance trade, and facilitate sector-specific plans for effective logistics.



The PM GatiShakti National Master Plan initiative seeks to enhance multimodal logistics infrastructure by partnering with states and UTs. It provides a unified decision-making platform and extends special assistance to states with a 50-year interest-free loan of ₹1 lakh crore for capital investments. The plan aims to fortify logistics infrastructure and streamline the movement of goods across various transportation modes.



The Unified Logistics Interface Platform (ULIP) and e-Logs are vital components of the NLP, with ULIP serving as an integrated platform to boost efficiency and technology utilization in India's logistics infrastructure, while e-Logs act as a dashboard for seamless access to logistics services, simplifying registration, coordination, and monitoring of logistics stakeholders' issues. These initiatives aim to streamline logistics operations and enhance overall service quality.



India's logistics industry has moved up 6 places to reach the 38th rank out of 139 countries in the World Bank's Logistics Performance Index. Showcasing advancements in logistics services

- Multiple infrastructure projects worth Rs.108 lakh crore under the National Infrastructure Pipeline (NIP) aim to propel growth in the logistics industry
- The government proposes infrastructure development with a 33% increase in capital expenditure, amounting to Rs 10 lakh crore for the fiscal year 2023-24
- The construction of 66,100 km of highways and 3,300 km of dedicated Freight Corridors will optimise the efficiency of freight movement across the country
- The logistics industry employs 22 million people, making it a major source of employment and livelihood for millions



Management Team





Mr. D P Agarwal, Chairman & Director

Mr. D P Agarwal is the Chairman and Director of TCI. Mr. Agarwal has been associated with the transport industry for more than 52 years. He has been contributing in developing the unorganized logistics sector into an organized one.

Mr. Agarwal is also associated with various Chambers of Commerce including CII, FICCI & PHDCCI. He also takes active participation in many social and philanthropic activities for the common good.



Mr. Chander Agarwal, Managing Director

Mr. Chander Agarwal is a Bachelor of Science in Business Administration from 1996 to 2001 from Bryant College, Smithfield, RI, He joined TCI as Summer Intern and worked in various departments including operations, logistics and marketing etc. thereby getting fair amount of exposure to the key functions in the Company. His hands-on experience with Transfreight USA, a 3PL specializing in 'lean logistics' for Toyota Motor vehicles, USA, has given him unmatched knowledge of the Supply Chain Management. Currently he is spearheading Group TCI's international expansion across Asia. Latin America & Africa.



Mr. Pabitra Panda, Chief Operating Officer

Mr. Pabitra Mohan Panda, is a Chief Operating Officer (COO) of the Company effective from August 7, 2019. He is Post Graduate in Computer Applications and Statistics. He has joined TCI Group in the year 1998 and has a distinguished service record of 24 Years in the Company.

He worked in various functions and departments and risen to the designation of Regional Express Manager. Prior to such elevation as COO, he was appointed Regional Manager-Delhi Region on May 2, 2016.



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Management Team





Mr. Mukti Lal, Chief Financial Officer

Mr. Mukti Lal is the Chief Financial Officer at TCIEXPRESS. He is a qualified Chartered Accountant and has been associated with Transport Corporation of India Limited (the Demerged Company) in various capacities for last 19 years. He was working as CFO-XPS, Division of Transport Corporation of India Limited. He is a finance professional with over a decade of experience spanning the entire gamut of finance and had played major role in overall strategy and corporate governance



Mr. Hemant Srivastava, Chief Operating Officer Express Businesses (Non-Surface)

Mr. Hemant Srivastava currently holds the position of Chief Operating Officer of Express Business (Non-Surface) at TCI Express. He is managing Air, Air International, Rail, Cold Chain, C2C newly launched Businesses verticals at TCI Express. With a distinguished career spanning two decades at the TCI Group, he has undertaken diverse and impactful roles in finance and management, including positions as Zonal Manager and Regional Express Manager. His prior experience before joining TCI includes significant contributions to the domains of industrial gases manufacturing and government projects, specifically in the areas of Accounts and Audit



Mr. Girija Shankar, Chief Marketing Officer

Mr. Girija Shankar Das is an MBA having specialization in Marketing. He joined TCI Group in 2005 and has more than a decade of versatile experience in operations, sales, marketing and Customer Retention. He has worked in various functions and departments including "Zonal Express Manager" at Chennai and Bhiwandi (Mumbai). Currently he is serving the position of Chief Marketing Officer in TCI Express Limited



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Sustainability a Core Pillar of Strategy





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Environment

Water Conservation

Implemented rainwater harvesting and various water-saving initiatives, including aerator taps, sensor-based taps, RO water reutilization, rain harvesting, water reuse, and STP for wastewater treatment and reuse

Renewable Energy Generation

Installed solar panels at Gurgaon and Pune sorting centers, generating a total of 804,311 kWh of renewable electricity in FY2023, reducing GHG emissions

Emission Reduction

Replaced approximately 30% heavy capacity trucks with ones compliant with BS-VI standards, reducing harmful emissions

Educational Aid and Empowerment

Implemented diverse social initiatives, including educational aid for 1,500+ children, underprivileged youth, sports training for 1,000+ individuals, and empowerment through "Saksham" project for 5,000+ individuals

CSR Impact

Demonstrated strong financial capability through CSR initiatives, contributing ₹2.80 Crores in various projects during FY2023

Docial

Safety, Environment, and Health

Implemented accident prevention measures, abided by labor laws for fair wages, maintained zerotolerance for discrimination, and ensured robust data protection

Governance

Board Composition and Diversity

4 out of 8 directors on the board are independent, and there is a balanced professional Board with the right mix of Executive, Non-Executive, and Independent Directors, bringing rich experience and expertise from diverse backgrounds relevant to the business

ESG Training and Commitment

Conducted ESG specific trainings for Directors, KMP, Employees, and stakeholders, apprising them of the company's commitment towards meeting ESG performance through BRSR

Risk Management, Ethics, and Data Protection

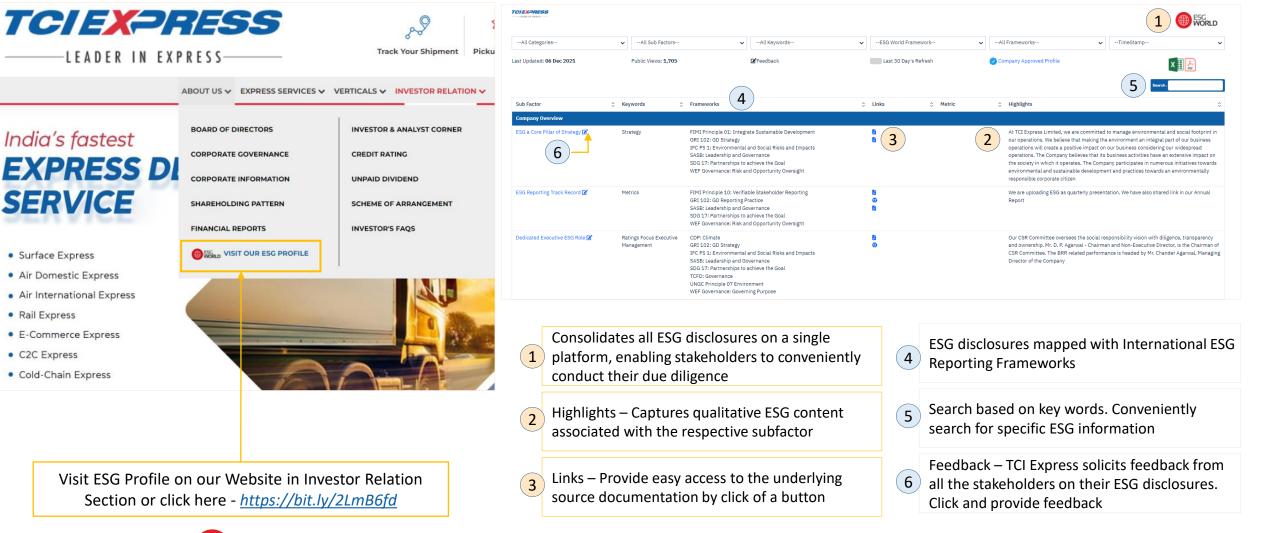
Implementing regular risk assessment and maintaining a zero-tolerance policy against unethical conduct. Ensuring robust data protection with VPN software and cyber security audit to safeguard customer information and privacy





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ESG Profile – Consolidating all ESG Disclosures





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Awards and Recognition







India's Top 500 Value Creator 2023

TCIEXPRESS has been named as **India's Top 500** Value Creator 2023 by Dun & Bradstreet for outstanding business productivity, resilience, and commitment for sustainable practices, consistently delivering exceptional value for stakeholders



Super 20 Fastest Growing Companies 2023

Recognized for **outstanding growth and success** by being named one of the **Super 20 Fastest Growing Companies in 2023**. This prestigious award, presented by **Entrepreneur First magazine**





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Awards and Recognition





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Iconic Brands of India 2023 ET ANT

Recognized as one of the 'Iconic Brands of India 2023' for commitment to values, legacy, and sustainability. It signifies TCI Express as a symbol of excellence in the Indian express delivery industry, shaping the nation's growth and realizing the aspirations of countless Indians

Awards





In recognition our steadfast commitment to sustainability, TCI EXPRESS has proudly received the esteemed title of Sustainable Organization 2023 from the Economics Times

This prestigious accolade acknowledges our dedication to adopting sustainable practices and leadership in promoting environmental consciousness

LEED Gold Certification 2023



Awarded the prestigious LEED Gold certification by the USGBC to our 'GIGA,' Sorting Centre, Tajnagar, Gurugram. This testament our commitment towards sustainability, making us the first B2B express logistics

company in India and Asia



Awards and Recognition





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Corporate Governance



Bombay Stock Exchange Limited

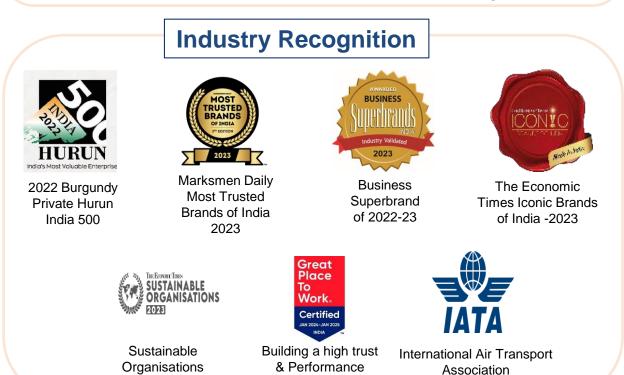
Ranked 438 in Top 500 Companies based on Market Cap, as on March 31, 2023

2023

CRISIL



Credit Instruments rated by two leading Credit Rating Agencies **CRISIL Rating: AA-**ICRA Rating: A1+



culture

An S&P Global Company



Pune Sorting Centre, has also been awarded **GEM 5 Certification** promoting environmentally building sustainable green construction

Complementing

Certification



Sustainability



CII SCALE Award 2023

SORTING CENTER AWARDS

India's

Movement TCI Express Ltd. GIGA Sorting

Centre in Tainagar has received the GEM 5

design

Recognized by CII Institute of Logistics for Exceptional Implementation its of Artificial Intelligence in its business Express/Courier operations, in the category. This accolade underscores the company's unwavering dedication to innovation & technological advancements

and

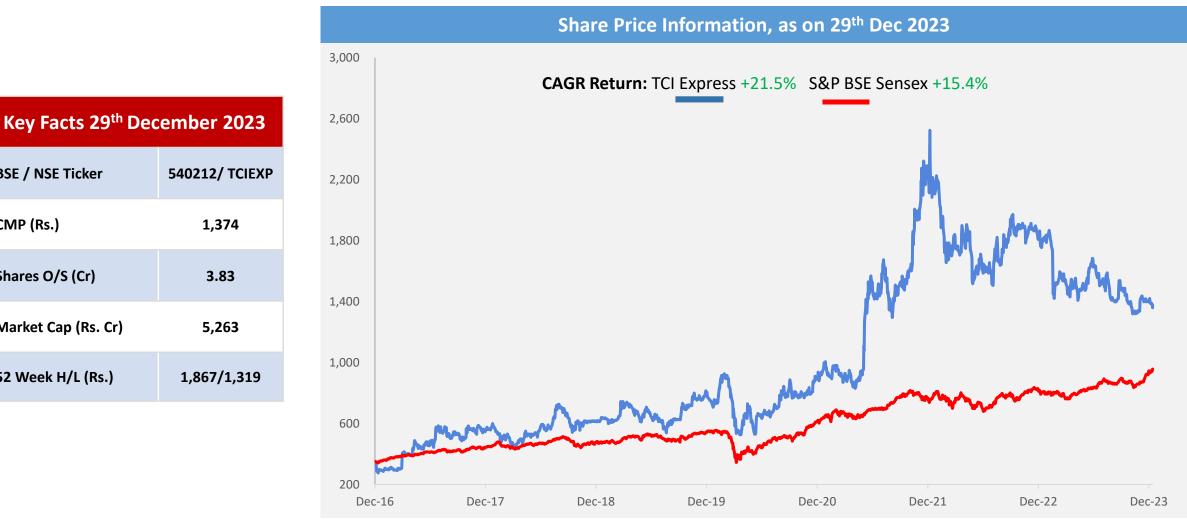




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Capital Market Information







Note: Source: Factset CAGR calculated from 15 Dec 2016

BSE / NSE Ticker

Shares O/S (Cr)

Market Cap (Rs. Cr)

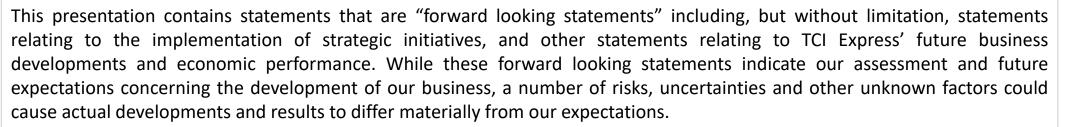
52 Week H/L (Rs.)

CMP (Rs.)

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Contact Information





These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance.

TCI Express undertakes no obligation to publicly revise any forward looking statements to reflect future / likely events or circumstances.

For further information, please contact:

Mukti Lal Chief Financial Officer, TCI Express

+91 124 238 4090-4094 mukti.lal@tciexpress.in Bhushan Khandelwal / Anvita Raghuram Churchgate Partners

+91 22 6169 5988 tciexpress@churchgatepartners.com







TCI EXPRESS LIMITED

TCI house, 69 Institutional area, Sector - 32, Gurgaon 122001, Haryana, India P: +91 124 2384090-94 • E: info@tciexpress.in W: www.tciexpress.in • Toll free: 1800 2000 977





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